



Property Maintenance Policy

Problems Covered by Your Home Warranty Policy

We have arranged for an American Home Shield Corporation home warranty service for you. The intent of this policy is to provide you the quickest, highest quality service at a reasonable price.

- Heating
- Plumbing
- Electrical
- Oven & Stove
- Dishwasher
- Garage Door Opener
- Refrigerator
- Ceiling Fan
- Water Heater
- Washer & Dryer

In order to arrange for servicing or replacing a broken unit, contact AHS by phone at (800) 776-4663 or on the Internet at <http://www.ahswarranty.com>. AHS will contact an authorized service contractor within four hours during normal business hours and forty-eight hours on weekends and holidays. The authorized service contractor will promptly contact you to schedule a mutually convenient appointment during normal business hours.

Each use of the AHS service will incur a \$55 service charge.

Problems *Not* Covered by your Home Warranty Policy

Some problems are not covered by your AHS policy (i.e.: a roof leak.) If AHS advises you that a particular problem is not covered, please contact your landlord directly at (847) 509-0410 or (319) 233-2443. We will answer your call or get back to you as soon as possible.

Inspections

In order to ensure that your property well maintained, your landlord will perform annual interior and exterior inspections. These inspections will be scheduled in advance. So that we may best serve you, please prepare a list of small repairs that are required on the property during the inspection.

